

blakemore
.....fresh foods

blakemore
.....wholesale

blakemore
.....foodservice

blakemore
.....fine foods

The background of the cover is a stylized landscape. At the top, there are grey, scalloped clouds. Below them, a light green sky contains several white birds in flight. The middle section features rolling hills in shades of green. A large, white, hexagonal tag with a string tied around its top is suspended in the air, containing the title text. In the foreground, there is a blue river winding from the bottom right towards the center. To the left of the river, there are white silhouettes of sheep and pigs. Further left, there are three wind turbines. To the right of the river, there are several green trees, some of which are circular in shape. A green delivery truck is shown driving on a black road that runs horizontally across the middle of the foreground.

Corporate Responsibility Report

2014

Foreword



The 2013/14 financial year has been one of the most eventful and action packed 12-months in the history of the wholesale divisions of A.F. Blakemore & Son Ltd.

Our cash & carry division has grown to become the third largest operator in the UK following the purchase of Lowries Cash & Carry, last July, and then BA Cash & Carry, in March.

These two significant acquisitions have brought around £140m worth of additional sales into our business and resulted in us welcoming 250 new colleagues to the Blakemore Way of working.

Like A.F. Blakemore, both Lowries and BA were family owned businesses and we will continue to grow and expand our corporate responsibility programme into these depots as part of our ongoing integration plans.

This growth has not just been restricted to our cash & carry operation, with both Blakemore Foodservice and Fresh Foods continuing to win significant new

contracts and customers following the large scale investment across these divisions in recent years.

This is also the first year that we have included the Blakemore Fine Foods operation into our overall CR Report. Fine Foods has relocated and been rebranded this year and has built strong foundations to grow and develop greater partnerships with suppliers and customers in the years ahead.

With all this in mind it is worth referring to the overarching purpose of A.F. Blakemore “to grow a family business in ways that are profitable and sustainable for the benefit of our staff, customers and community”.

While the successes highlighted above demonstrates our commitment to growth, the information contained within this report demonstrates how we intend to make this growth sustainable for the benefit of our colleagues, trade partners, customers and the communities where we trade.

Sam Wilcox
Managing Director



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Welcome to A.F. Blakemore & Son

A.F. Blakemore & Son Ltd is one of the largest and most forward thinking family owned businesses in the UK. The company began life in 1917 as a counter service grocery store, and has grown from these humble beginnings into a company that now employs more than 7,900 people with a turnover in excess of £1.3 billion.

Food and drink has always been the lifeblood of A.F. Blakemore and our business now entails retail, wholesale, distribution and shop fitting operations amongst our divisions.

A.F. Blakemore is the largest SPAR distribution centre in the UK and also the leading member of the Landmark Wholesale group.

Underpinning this growth is the company's values statement, The Blakemore Way. This highlights what A.F. Blakemore stands for and the way that the company has always done and will continue to do business. A.F. Blakemore is committed to developing a loyal and dedicated workforce that is focused upon excellent customer service and behaving with integrity.

The company has always strived to build partnerships with suppliers and trade partners while never underestimating the role that it plays within the communities it serves.

the blakemore way

Our Purpose:

To grow a family business in ways that are profitable and sustainable for the benefit of our staff, customers and community

Our Values:

• Maximise staff potential and their contribution to the company's success

• Give great service to all our customers and add value to our trade partners

• Make a significant, positive contribution to the community

• Attain excellence in everything we do

• Behave with honesty and integrity in all our relationships

The Wholesale Divisions Combined In Brief:

19

Depots

1,067

Employees

2,328

Employee Volunteering Hours

£85,617

Charitable Donations

£454m

Turnover

77%

Employee Satisfaction Score

Carbon Footprint

12,606CO²t*

*Estimated figure based upon our energy and distribution fuel usage for Blakemore Wholesale, Blakemore Foodservice and Blakemore Fresh Foods.

Our Wholesale Divisions

blakemore wholesale



Blakemore Wholesale entails the cash & carry and delivered wholesale arm of A.F. Blakemore & Son Ltd.

The division operates from fourteen cash & carry depots in Bangor, Barnsley, Birmingham, Cardiff, Gateshead, Grimsby, Hexham, Killingworth, Middlesbrough, Newport, Penrith, Swansea, Walsall and the company's head office at Wolverhampton Science Park.

Today Blakemore Wholesale's customer base far exceeds the traditional role of a cash & carry operator and now serves key vending, forecourt and catering customers nationwide.

Our product range includes fresh, ambient, chilled and frozen foods as well as licensed, tobacco and other non-food products. Alongside hundreds of well-known brands, Blakemore Wholesale also offers a wide range of value products that provide excellent quality at very competitive price.

blakemore wholesale distribution



Blakemore Wholesale offers an excellent and reliable national food distribution service that delivers direct to your door from our 84,000 sq ft warehouse located at Apex II in Great Bridge in the West Midlands.

Our nationwide operation serves a diverse customer base comprising CTN retailers, convenience stores, forecourt retailers, multiple group customers, vending groups, leisure & holiday centres and local authorities. We operate a flexible delivery service tailored to individual customer requirements.

In 2010 our distribution depot acquired ISO 9001, ISO 14001 and BRC Storage and Distribution certification in order to demonstrate its commitment to quality, food safety and environmental standards.

The company's aim is to consistently improve its quality, food safety and environmental management systems, and as a result it operates in accordance with its own Quality Systems Manual.

blakemore foodservice



Blakemore Foodservice is a leading multi-temperature food distribution company that supplies the public, multiple and free trade sectors.

The business has a diverse range of nationwide customers that include public houses, restaurant chains, the leisure industry, schools and professional caterers amongst many.

The division operates from an 80,000 sq ft site in Wakefield, West Yorkshire and the division's head office and 69,000 sq ft distribution depot in Walsall in the West Midlands. This has allowed the business to grow and expand its customer base across the north and south of the UK.

The success of the business has been built upon the development of a partnership approach with customers via our team of friendly and knowledgeable staff.

This approach has led to the company picking up numerous external accolades including the Investors in People standard, Business in the Community Big Tick awards and ISO 9001 and 14001 certification.

blakemore fresh foods



Blakemore Fresh Foods provides a one-stop shop for meat traders, wholesalers, manufacturers and butchers across the UK and Europe and has developed an ever growing reputation built upon standards, service and flexibility.

In 2010 the company invested £3.5m to relocate its entire operation to a new 30,000 sq ft meat cutting plant and storage facility.

The division specialises in a massive range of imported and exported meat while demonstrating its commitment to quality management by achieving Grade A BRC (Issue 6) Accreditation.

Blakemore Fresh Foods currently employs more than 50 people and has this year recorded a sales turnover of £30m.

blakemore fine foods



Blakemore Fine Foods is a unique distribution network that connects British quality producers with their customers.

Fine Foods consolidates orders onto a simple 'One order, One invoice, One delivery' across 3,000 chilled, ambient and frozen product lines from more than 180 producers.

Blakemore Fine Foods works in partnership with British producers and recognises that individuality is a local producer's greatest strength and works closely with producers to ensure that they retain this point of difference.

Blakemore Fine Foods is unique in the support it provides to retailers, from a Customer Reward Scheme through to product showcases, recycling facilities and point of sale provided to customers.

Our Policies

A.F. Blakemore & Son Ltd Group Safety, Health and Environmental Policy Statement

The management of A.F. Blakemore & Son Ltd; incorporating all areas of the business and subsidiary companies (The Company), regard the promotion of safety, health and environmental protection measures as an absolute requirement for management and employees at all levels.

The company has made a commitment to:



Comply with current and forthcoming legislation in regards to matters that relate to health and safety or the environment.



Provide employees with suitable and sufficient information and training in order that they are able to carry out their responsibilities in a manner consistent with this Group Policy.



Take account of the views of its stakeholders when formulating and reviewing its policies and procedures.



Ensure that this policy is effectively communicated to all persons that are employed by or otherwise undertake activities on behalf of The Company.



Take all reasonably practicable steps to eliminate or otherwise reduce to an acceptable level, risks of injury and ill health to its employees, customers and others who may be exposed to such hazards.



Primary responsibility for setting objectives and reviewing performance resides with the Managing Director and the Board of each division of the company.



Prevent pollution and ensure effective control of the aspects of its business that could impact upon the environment.



A copy of the Group Safety, Health and Environmental Policy Statement shall be clearly displayed at each of the premises occupied by The Company. A copy of the Company's Policy Manual is kept in the Senior Manager's office and will be made available to interested parties upon request.



Develop and maintain occupational safety, health and environmental management systems that are compatible with the BS EN OHSAS 18001 and ISO 14001 standards and implement them across all sectors of its business.



This Group Policy Statement shall be reviewed annually by the Main Board or more frequently as circumstances require.



Set clear targets to ensure continual improvement within its management systems and the performance of its undertaking.

**To grow a family business in ways that are profitable
and sustainable for the benefit of our staff,
customers and the community.**

A.F. Blakemore & Son Ltd - Corporate Responsibility Policy

A.F. Blakemore & Son Ltd is committed to responsible business practice. This commitment is demonstrated through the company's corporate responsibility programme and purpose, as outlined in the organisation's values statement – The Blakemore Way:

Our Workplace Objectives:

"We will maximise staff potential and their contribution to the company's success."

- Monitor key workplace indicators such as staff absenteeism, turnover and satisfaction.
- Fully induct, appraise and develop our staff and measure the value of our training.
- Create a working environment that supports and promotes the health, safety and wellbeing of staff.
- Establish two-way communication channels with our staff such as consultation groups and surveys.
- Promote diversity and equality in the workplace via recruitment, staff development and work practices.

Our Community Objectives:

"We will make a significant, positive contribution to the community"

- Use the skills of our staff to support education, employability and enterprise in the communities we serve.
- Promote community engagement across our workforce and listen to the views of staff in relation to the good causes that they want to support.
- Maximise the resources of the Blakemore Foundation to help us achieve our community objectives.
- Measure, evaluate and report upon the inputs, outputs and impacts of our community activity.
- Use community activity to engage and inspire our customers, suppliers and other external stakeholders.

Our Marketplace Objectives:

"We will give great service to all our customers and add value to our trade partners."

- Engage with suppliers and customers to generate positive environmental, social and business outcomes.
- Provide a great service to our customers by responding to their needs and measuring our service levels.
- Diversify our products and services to support new and underserved markets.
- Support local and small suppliers.

Our Environment Objectives:

"We will acknowledge, measure and minimise our environmental impact"

- Undertake activity to minimise waste in our operation.
- Minimise our impact upon climate change by improving efficiencies in fuel and energy usage.
- Help suppliers and customers minimise their environmental impact.
- Measure and minimise the carbon footprint of our organisation.

Workplace Report 2014

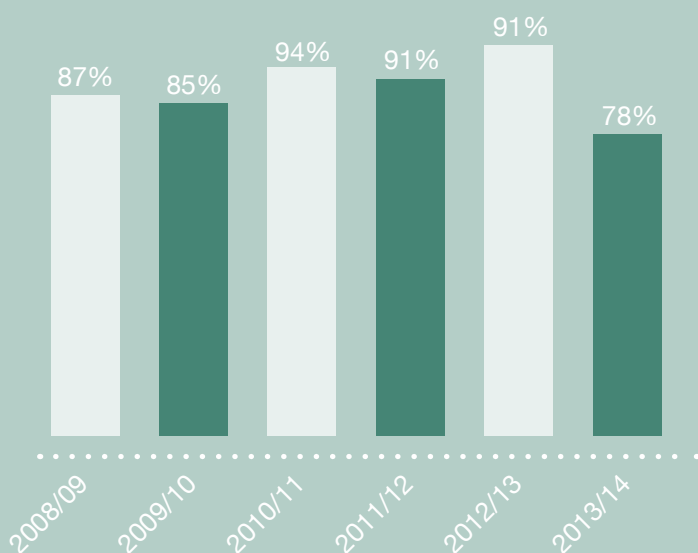


Recognising Long Service

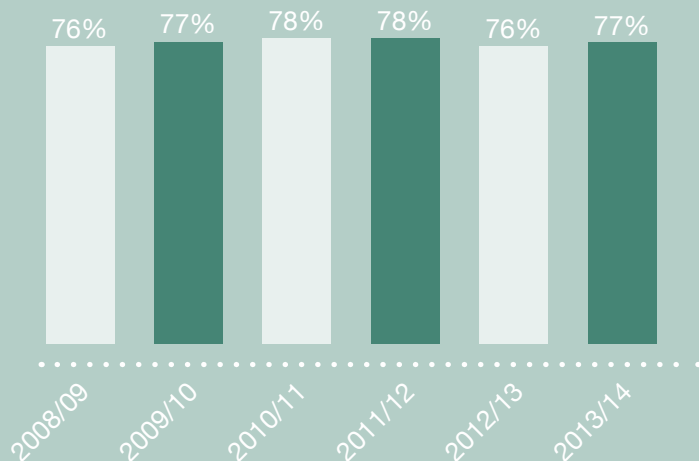
A.F. Blakemore recognises and rewards the commitment of our employees through the long service awards scheme. Since the scheme was launched in 2004 the company has donated more than £1.5m to around 9,500 long serving members of staff.

The company recognises employees who have achieved service milestones from three years upwards and those who have exceeded 25 years are given four weeks of paid sabbatical leave.

Workplace



Survey Response Rate



Survey Satisfaction Score



Wholesale Fun Days

Each year our wholesale depots organise and run Depot Fun Days to raise funds for local good causes and support depot sales activity.

During 2013/14 Depot Fun Days raised more than £4,400 for charities including Help for Heroes, Acorns Children's Hospice and The Laura McPhee Foundation.

The way we maximise staff potential and their contribution to the company's success.

Depot Buyer of the Year

This year Louise Hill from Walsall Cash & Carry was awarded the title of Blakemore Wholesale Depot Buyer of the Year 2014. This is the second time Louise has picked up this award.

The award recognises one buyer each year who performs the best in the areas of active selling, core range compliance, sales and margin growth, wastage control, innovation, merchandising and maintenance of standards throughout the year.



Staff Survey Satisfaction Scores 2013/14



80%

I take pride in my job



80%

The company is improving as a business



82%

I know what is expected of me at work



Maximising Staff Potential

A.F. Blakemore’s commitment to maximising staff potential is the core theme of a new Learning & Development strategy that has been developed over the past 12-months.

The strategy builds upon the leadership development work that has taken place across the company and is aimed at equipping our people with the skills and behaviours to meet our future commercial goals.

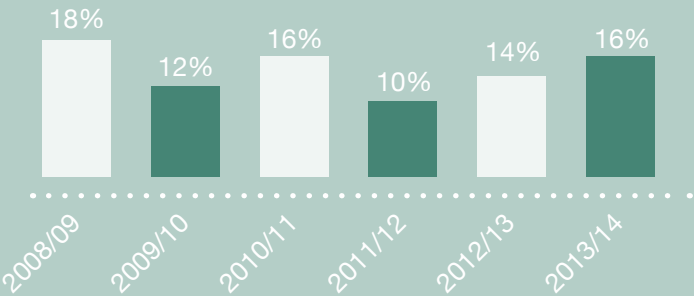
Over the past 12-months 40 delegates from our wholesale divisions attended internally run ILM development programmes ranging from a Level 3 Diploma in Leadership & Management, Level 2 Certificate in Team Leading or an ILM approved Effective Team Member course.

As part of the ILM Level 2 Certificate in Team Leading, delegates are required to carry out a volunteering activity in the community to demonstrate skills learnt.

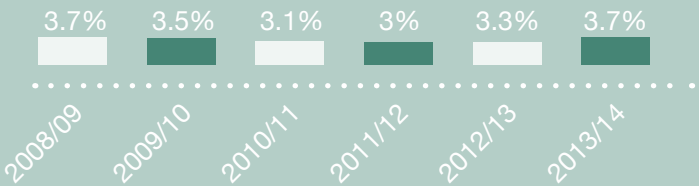
Over the last 12 months, Blakemore Foodservice has undertaken six team challenges as part of the ILM qualification including projects at Rosedene Dogs Rescue Centre, Splashfit Community Gym, Walsall Street Teams, Walsall Heart Care Centre, Platform 51 and the Meadows Sports College.



Staff Survey Satisfaction Scores 2013/14



Staff Turnover



Staff Absence



**INVESTORS
IN PEOPLE**

Workplace Standards

The three wholesale divisions of A.F. Blakemore are committed to attaining excellence in the workplace and are currently accredited with: Investors in People & Investors in People Bronze, Grade A in the British Retail Consortium Global Standards for Food Safety, British Retail Consortium in Storage & Distribution, ISO 9001 Quality Management, ISO 14001 Environmental Management.

I was impressed with the strong values and family ethos that runs across the organisation in addition to high levels of colleague support and customer service.

Investors in People Assessor Kathryn Shepherd



Employee Engagement

A.F. Blakemore is committed to listening and responding to the views of our colleagues in relation to how we can improve our business. Colleague Forum Meetings have been successfully launched across Blakemore Foodservice and bring together employees from our Jamesbridge and Wakefield depots to discuss business improvement ideas and co-ordination of community activities.

In addition to this, cross depot and functional Values Meetings took place in 2013/14 with a focus upon the staff survey results and discussions around ways to improve three key areas of customer service, team spirit and morale and communication.

Some of our key targets for 2014/15 include:



Launch a new performance review process across the business to help drive accountability and embed leadership behaviours and our values further across the business.



Continue to cascade the Leading the Blakemore Way leadership development programme across all management levels of the business.



Review the company's approach to diversity in the workplace and develop a plan to introduce best practice in this area.



Run four health and safety campaigns with a specific focus on manual handling and aim for 100% of warehouse employees to undertake manual handling training.



Develop a plan to hold at least four health & wellbeing events in Jamesbridge and at least one activity in Wakefield.

Marketplace Report 2014



Double Awards Success

Blakemore Wholesale has enjoyed double awards success this year, picking up awards at the Landmark Wholesale and Federation of Wholesalers awards dinners.

Alan Evans, General Manager of Blakemore Wholesale in Newport was presented with the Cash & Carry Manager award for the multiple sector at the FWD awards. In addition to this, Penrith Cash & Carry was named as Delivered Depot of the Year at the Landmark Wholesale Annual Awards Gala Dinner.

Developing New Ways to Engage our Trade Partners

A.F. Blakemore is continually investigating new ways to engage with our customers and suppliers through a range of online initiatives.

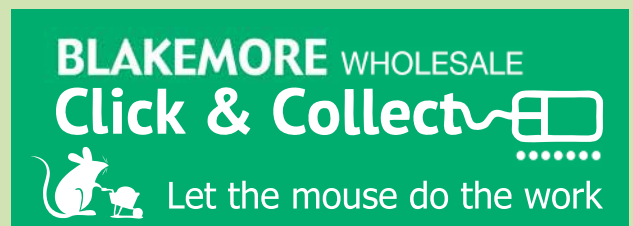
The Wholesale division has launched a Click & Collect service for customers that provides a flexible and tailored solution to meet customer needs. Customers simply log on to the company website, place their order and are able to collect from their local cash & carry two hours later.

Levels of interest in the A.F. Blakemore website continues to grow with an increasing amount of customer focussed information posted on-line. During 2013-14 there has been an 8% increase in hits to the site with the Wholesale section boasting a 13% rise.

Blakemore Foodservice are also using the website to engage with trade partners with the introduction of a Supplier Room, where customers can view new supplier products menu ideas and product specifications.

Interest in social media continues to grow with the company utilising Twitter and Facebook to communicate with stakeholders in relation to commercial and CR news.

In addition to this, Wholesale has already supplemented its on-going customer communications with a regular e-newsletter, which showcases latest promotions, news and trade days.



The way we give a great service to all our customers and add value to our trade partners



60

new stores joined our Retail Club in 2013/14



8.64/10

Rating for our cash & carry depots from external customer survey undertaken by HIM



9.01/10

Rating for staff helpfulness from external customer survey undertaken by HIM

Deal of the Day

Blakemore Wholesale re-launched its successful Deal of the Day promotional campaign, offering customers a one off deal every day for fifty days throughout November to January 2014.

The overall award for the best performing depot was Birmingham Cash & Carry, occupying the top spot for sales for 24 out of a possible 50 days. To reward their efforts, every member of the team received a £25 high street voucher.



Producer Growth Scheme

Blakemore Fine Foods has launched a new initiative to help small producers grow their businesses this year.

The Producer Growth Scheme provides producers with loans to help them advance in the marketplace. Each quarter, five producers will be awarded a loan of up to £5,000.

Commercial Manager, Caoire Blakemore said: "The scheme is aimed at helping small producers to develop their businesses in an economic environment where it is difficult for them to obtain bank loans. We hope that the scheme will enable producers to expand their product ranges."



Engaging our Retailers in the Community

A new initiative for 2013/14 was our Lifestyle Express Big Fundraising Week in aid of Make-A- Wish UK. A total of 80 Lifestyle Express retailers from across Blakemore Wholesale's trading area supported the in-store event which raised £2,000 for the children's charity.

Laura Fisher, Make-A-Wish UK said:

"The support we have received has been fantastic. The children and young people that we work with all deserve to have their magical wishes come true."

98%

customer
satisfaction
rating

I would recommend
Blakemore Wholesale to
another retailer



Supporting Independent Retailers

The company is committed to supporting its independent retailers grow and develop by offering tools and advice such as retail development, merchandising, store refits and promotions.

One of the ways Blakemore Wholesale rewards and recognises excellence is through its Lifestyle Express Retailer of the Year Awards programme. In 2014 this was won by Belle Vue Convenience, Middlesbrough who scooped £11,000 to spend in Blakemore Wholesale's Middlesbrough Cash & Carry.

Some of our key targets for 2014/15 include:



We will carry out a customer survey to include Mystery Shopper and HIM! Survey results.



We will review our Lifestyle Express Retailer of the Year programme to recognise the best performing retailers and look to incorporate BA Cash & Carry's award scheme into this initiative. We will also ensure that we continue to work with retailers to support fundraising initiatives.

Blakemore Foodservice Catering Awards

Blakemore Foodservice hosted its tenth annual Catering Awards in 2013 to recognise and reward Foodservice customers for their initiative, skill and dedication to the business.

Wendy Belshaw from Newcastle Upon Tyne City Council picked up the overall award for the public sector whilst the Old Irish Harp pub in Walsall was crowned the overall winner in the private sector.



Las Iguanas Training Programme

Blakemore Fresh Foods opened its doors to restaurant chain Las Iguanas as part of their Sous Chef training programme.

In 2013 seventy employees from Las Iguanas spent three days at Fresh Foods' state of the art meat cutting plant to investigate the fresh meat supply chain. The study tour was a great way to showcase the business and enhance the students' knowledge and understanding of the meat supply chain.



92%

satisfaction rate from our Fresh Foods customer survey



99%

satisfaction across our Foodservice Local Authority contract survey



86%

satisfaction rate from the Foodservice Supplier survey



Utilise ways to engage with our customers and suppliers via the AFB website and social media platforms.



We will carry out a National Accounts and Free Trade surveys and report on the results.



Continue our Sustainable Procurement programme and report on the progress of this.

Community Report 2014



The Blakemore Foundation

The Blakemore Foundation is a charitable trust which receives 2% of pre tax profits each year. In 2013/14 the Blakemore Foundation donated £30,124 via 596 individual donations to good causes through the wholesale focussed divisions.

Fundraising initiatives supported by the Blakemore Foundation have included car washes, fun days, dress down days, sponsored walks, bath tub races and in depot collections.



2,328

Total Volunteering Hours



148

Total Employee Volunteers



19%

Workforce Engaged in Volunteering



Wholesale Charity Golf Day

Since its establishment in 1992, the Blakemore Wholesale Charity Golf Day has raised a staggering £400,000 for good causes up and down the country.

The 2013 annual event took place at the prestigious Carden Park Golf and Country Club, Cheshire and saw around 200 employees, suppliers and retailers attend the evening's gala dinner.

Beneficiaries of the 2013 charity event included the Great North Air Ambulance, St David's Hospice, Newport and St Basils Youth Homeless Project, Birmingham.

The way we make a significant positive contribution to the community



Bob & Richard Channel Swim

Since 2011 Blakemore Fresh Foods directors Bob Cash and Richard Brownjohn have raised around £27,000 for the British Heart Foundation, Breakthrough Breast Cancer and Cancer Research by swimming the English Channel.

In 2013, the six man relay team completed a 60 mile two way swim of the English Channel in 20 hours and 40 minutes.

Charitable Donations from Wholesale Divisions:

Total Value of Charitable Donations



Staff Fundraising



Blakemore Foundation Donations



Number of Blakemore Foundation Donations





Foodservice Charity of the Year

Employees from Blakemore Foodservice have raised in excess of £8,000 during the 2013/14 financial year for their charities of the year. These include Compton Hospice, the Sue Ryder Trust, Rosedene Dogs Rescue Centre and Candle Lighters. Initiatives have included a zumbathon, bake sale, car wash, dress down days and Tough Guy competition.

Our team at Wakefield raised more than £400 for Candle Lighters by kayaking 15 miles down the Aire and Calder Navigation Canal.

94%

Satisfaction score for 'This activity has made a significant, positive contribution to our community.'

.....



Collaborative Working

Our wholesale divisions have carried out a total of 19 regeneration projects ranging from painting to gardening in schools, community centres, dog rescue centres and churches.

One of our key initiatives is the collaborative project supported by our Birmingham, Wolverhampton, Walsall and Great Bridge depots. In 2014 the team gave Midland Road Baptist Church a makeover to create a more welcoming environment for its users.

Some of our key targets for 2014/15 include:



Aim to engage at least 25% of the workforce in community activities.



We will embed community engagement throughout our BA and Lowries depots with a view to implementing Community Champions at each of these sites.



We will aim to raise £7,000 for our charity of the year.



We will encourage our employees to undertake community volunteering activities in conjunction with our learning & development programmes.



Regeneration Projects

A team of nine employee volunteers from Blakemore Foodservice's night shift spent a total of 97 hours regenerating a garden and children's play area at Platform 51, Wolverhampton.

Platform 51 offers support for young women aged 10 upwards through a range of support and services such as youth club sessions, alternative curriculum activity, drop in sessions and healthy eating programmes.



3,236

Members of the
Community Impacted



38

Community Projects
Undertaken



31

Community Groups Supported



Give & Gain Day

In support of Business in the Community's national day of volunteering- Give and Gain Day, employees from Blakemore Wholesale's Gateshead Cash & Carry joined forces with other north east businesses to help clear a large nature trail on the South Bank of the River Tyne in Hebburn.

Six volunteers from the depot supported the event in collaboration with the environment agency.



Environment Report 2014



Over the last 12 months the efficiency of our Foodservice national delivery fleet has improved by 3.14%

Environment

Fuel Efficiency

Over the last 12 months Foodservice has made significant investment to improve the efficiency of their delivery fleet. These have included the purchase of four additional slipstream aerodynamic body vehicles and two urban artics which has resulted in a 3.14% improvement in our fuel efficiency.

Key statistics in the table below demonstrates the improvement in sales per litre and packs per litre ratios:

Depot	Packs per litre		Sales per litre	
	2012/13	2013/14	2012/13	2013/14
Jamesbridge	10.20	11.86	£62.43	£71.32
Wakefield	11.51	14.01	£69.05	£84.09



Driver CPC Centre

In 2013 Blakemore Foodservice became an approved Driver CPC Training Centre to deliver the modules of manual handling, digitachograph & driver's hours and safe & fuel efficient driving (SAFED) to all company HGV drivers.

Since the centre was established, Foodservice has delivered training to 169 company owned vehicle drivers and a further four drivers from external agencies.

The way we acknowledge and minimise our environmental impact



81%

.....
of Blakemore
Foodservice's total waste
is recycled



95%

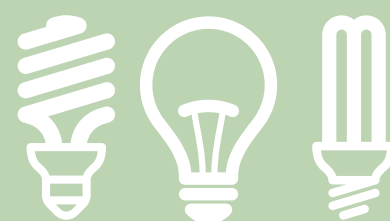
.....
of company HGV Drivers
have completed the CPC
Driver Training Programme

We have estimated the carbon footprint of the three wholesale divisions by monitoring the energy usage of our 15 depots and fuel usage of our national delivery fleet:

Location	Energy Emissions (CO2t)	Fuel Emissions (CO2t)	Total Emissions (CO2t)
Blakemore Wholesale	2,605	1,522	4,128
Foodservice	2,837	4,512	7,349
Fresh Foods	616	513	1,129
Total	6,058	6,547	12,606

The below table illustrates how our Foodservice operation has reduced its CO2kg per delivery by 11.05% since 2009:

	2009/10	2010/11	2011/12	2012/13	2013/14
Total CO2kg emissions	5325.45	6379.486	6506.998	6798.038	6198.950
Total deliveries	170,336	212,047	216,106	236,407	224,059
CO2kg per delivery	31.26	30.09	30.11	28.76	27.67
Vs previous year	n/a	-1.18	0.02	-1.35	-1.09
Vs previous year %	n/a	-3.77%	0.07%	-4.48%	-3.80%



2.03%

reduction in Fresh Foods
KWH usage

Energy Usage

A.F. Blakemore is constantly looking at ways to improve the efficiencies across all of our sites. Energy efficient lighting has been installed at our Walsall, Birmingham, Newport and Wolverhampton Cash & Carry's and freezer units have been replaced and upgraded at Barnsley and Newport depots. As a result KWH usage has reduced by 7.14% year on year.



ISO 14001 Environmental Management Certification is in place across our Foodservice and Apex II operations. ISO-Assessor Comment:

“The site continues to make significant improvements in environmental performance and it is clear that significant resources are available if justifiable savings are forthcoming.”



Waste Management

A full waste management system is in place across our Foodservice business. Waste is segregated across separate waste streams including food, cardboard, plastics and dry mixed recycling. Overall 81% of total waste is recycled across the Foodservice operation.

In addition to this, Wholesale has increased the amount of waste diverted from landfill by 72.8t. The division recycles paper, card, plastic, printer cartridges and oil.

Supporting Customers and Suppliers

A.F. Blakemore is keen to work with customers to reduce the negative impact they have on the environment. Blakemore Wholesale offers a waste oil recycling service to customers which has seen a 6.5% increase in oil recycled since 2012.

In addition to this, Blakemore Fresh Foods works with its customers and suppliers in relation to reciprocal trade and backhaul of products.



Some of our key targets for 2014/15 include:



Look to improve the efficiency of our vehicle fleet by 3%



We will ensure we remain compliant with ISO14001 standard requirements and update progress/ key action points.



Continue to measure and monitor the Carbon Footprint of the division.



Measure, monitor and reduce the amount of waste we send to landfill. Specifically we will measure paper, plastic, cardboard, printer cartridges and oil and report on the percentage of waste recycled.



Aim to recycle 90% of our total waste and look to improve the recycling operation at our Foodservice depot in Wakefield.

blakemore
.....wholesale

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blakemore
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blakemore
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blakemore
.....fine foods

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